

Request for Return Material Authorization Page 1 of 1

Date:		
Company Name:		
Contact:		
		Postal/Zip Code:
Ph:	Fx:	
Customer Reference:		Original PO# or Inv#
Items to be Returne	d:	Notes:
Qty. He	atLink SKU Price	(NET)

Product is returnable for a 50% restocking fee under the following conditions:

- Purchased within 12 months of return date, referencing original purchase order number
- Active inventory in current catalog (WSL, CLR, CD, OBS components excluded)
- Remains in the original, unmarked, unopened packaging
- New, clean, and re-saleable condition
- Returned prepaid to HeatLink within 14 days of RMA issuance

Notes:

- 1. If the product received is unsatisfactory, or deemed otherwise unsalable, it will be disposed of or returned at the returnee's discretion & cost.
- 2. Any exceptions to the above criteria requires Sr. Management approval.