Heat Link®
www.heatlink.com

Request for Return Material Authorization

Date: _____

Company Name: _____

Contact: _____

Address: _____

City: _____ Province/State: _____ Postal/Zip Code: _____

Ph: _____ Fx: _____

Customer Reference: _____ Original PO# or Inv# _____

Items to be Returned:

Qty.	HeatLink SKU	Price (NET)

Notes:

Product is returnable for a 25% restocking fee under the following conditions:

- Purchased within 12 months of return date, referencing original purchase order number
- Active inventory in current catalog (WSL, CLR, CD, OBS components excluded)
- Remains in the original, unmarked, unopened packaging
- New, clean, and re-saleable condition
- Returned prepaid to HeatLink within 14 days of RMA issuance

Notes:

1. If the product received is unsatisfactory, or deemed otherwise unsalable, it will be disposed of or returned at the returnee's discretion & cost.
2. The 25% restocking fee may be waived at HeatLink's discretion by providing an offsetting purchase order of equal value at the same time of the return.
3. Any exceptions to the above criteria requires Sr. Management approval.

Email: returns@heatlink.com
Canada Fax: 1-866-450-1155
USA Fax: 1-888-800-8114

Clear Form

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